



Terms & Conditions

In order to avoid any misunderstandings regarding your booking, please note the following terms & conditions of Meek's Catering Company

CATERING DEPOSITS

A 25% non refundable catering deposit is to be paid on acceptance of your catering quotation. Please note that bookings are strictly provisional until a catering deposit has been paid to us upon acceptance of your catering quotation. You will receive a booking confirmation email once your catering deposit has been received.

Catering quotations are valid for 14 days only. Requested date/s can not be reserved until a catering deposit has been received, or unless it has been prior arranged with us.

Catering deposits are strictly non refundable in the event of cancellation.

The outstanding catering balance is to be paid 14 days prior to your event taking place, once guest numbers have been finalised.

Events cancelled with less than 2 weeks notice will be charged at the following:

- 10 – 14 days 50% of the estimated final invoice.
- 5-9 days 75% of the estimated final invoice.
- 4 days re-invoiced and charged at 100%.

However, if at the time of cancellation any catering equipment or services have already been ordered from our suppliers & cannot be cancelled for whatever reason, you will be charged the full price for these costs.

DIETARY REQUIREMENTS AND ALLERGIES

Meek's Catering Company will endeavour to provide suitable adaptations to your chosen menu for any guests with special dietary requirements or allergies. We must be advised in advance, no later than 14 days prior to your event taking place. We accept no responsibility on the day of your event if any guests inform us that they have dietary requirements, or allergies that have not been disclosed beforehand.

Ingredients within our menus & dishes may be subject to change without notification due to produce availability or seasonality.

Meek's Catering Company accepts no liability with regards to possible spoilage or illness from leftover food removed from the event site. Customers are fully responsible for safe storage, reheating and hygiene of any left overs taken away.

CORONAVIRUS (COVID-19)

Due to the Coronavirus Pandemic, Meek's Catering events are all subject to government guidelines, tier restrictions & national/localised lock-downs that maybe in place on the date of your event. Catering deposits are refundable if your event has to be cancelled due to any of these reasons, however, a £100 administration fee will be incurred and deducted from your catering deposit for all Wedding bookings.

Catering deposits are strictly non refundable if you decide to cancel your event for any other reason.

Please note that the invoiced costs for your event may be subject to change if guest numbers are restricted & capped by government guidelines that are in place at the time of your event.

TRAVEL EXPENSES

Travel within a 20 mile radius of Gillingham, Dorset is free of charge. Outside of this radius fuel charges of £1.00 per mile will be incurred.

HIRE COSTS & CATERING REQUIREMENTS

Access to a power point may be required for outdoor catering events. A water feed/stand pipe may also be required for outdoor catering events.

Refrigeration, oven & catering equipment hire costs maybe incurred on your catering invoice, if these are required for your event. These costs will be determined once a site visit has been undertaken & your catering requirements have been finalised.

If Meek's Catering Company is not providing crockery, cutlery, glassware or linen for your event, It is the customers responsibility to ensure all items have a 'dirty return' surcharge on their order. Customers should also make sure they arrange their own delivery and collection with their nominated supplier.



Terms & Conditions

STAFF COSTS

Additional staff costs may be incurred for your event. This will be determined when guest numbers & your catering requirements are finalised.

On the day of your event, if Meek's Catering Company staff have to work longer than stated on your catering invoice for any unforeseen circumstances, or undisclosed customer requirements, you may be re-invoiced for these additional costs.

REFUSE COLLECTION

It is not the responsibility of Meek's Catering Company to remove any waste from venues that do not have a recycling system or refuse collection in place. An additional charge of £75 can be added to your catering invoice if you would like us to provide this service for you. This must be prior arranged before your event.

LIABILITY OF MEEK'S CATERING COMPANY

Meek's catering Company accepts no liability under any claim whatsoever arising (be it by negligence or otherwise) for any loss over the figure of our current Public Liability Limit of Indemnity. Please note that this figure may change from time to time & is available upon request together with a copy of our Certificate.

If property of Meek's Catering Company is wilfully or negligently damaged at a function the replacement cost is payable by the client.

If a client's property is wilfully or negligently damaged by ourselves we will pay the replacement costs.

Accidental damage should be covered by the client's own insurance and no liability will be accepted by ourselves.

Meek's Catering Company will not be held responsible for the theft, lost or damage to any personal effects of the Client or Clients crew.

FORCE MAJEURE

Meek's Catering Company shall incur no liability to the Customer if performance is prevented or hindered by any case whatsoever beyond Meek's Catering's control and in particular but without prejudice to the generality of the foregoing, by act of fire, flood, subsidence, sabotage, accident, strike, or lock out and shall not be liable for any loss or damage resulting there from suffered by the Customer.

I have read and accept the terms and Conditions

SIGNATURE

DATE

PRINT NAME